



## **Birthday Party F.A.Q.**

### **When should I tell my guests to arrive?**

We recommend telling your guests to arrive at least 20 minutes prior to the start of your ice time, to pick up their rental skates (if needed) and get their skates on. We want you and your guests to be able to take full advantage of your allotted ice time.

### **How will my guests know where to go?**

On the day of your party, we will have a greeting table set up, just inside the entrance to the Arena, where your guests will be checked in and informed of where they can pick up their rental skates, and on which ice surface they will be skating.

### **What do I need to bring?**

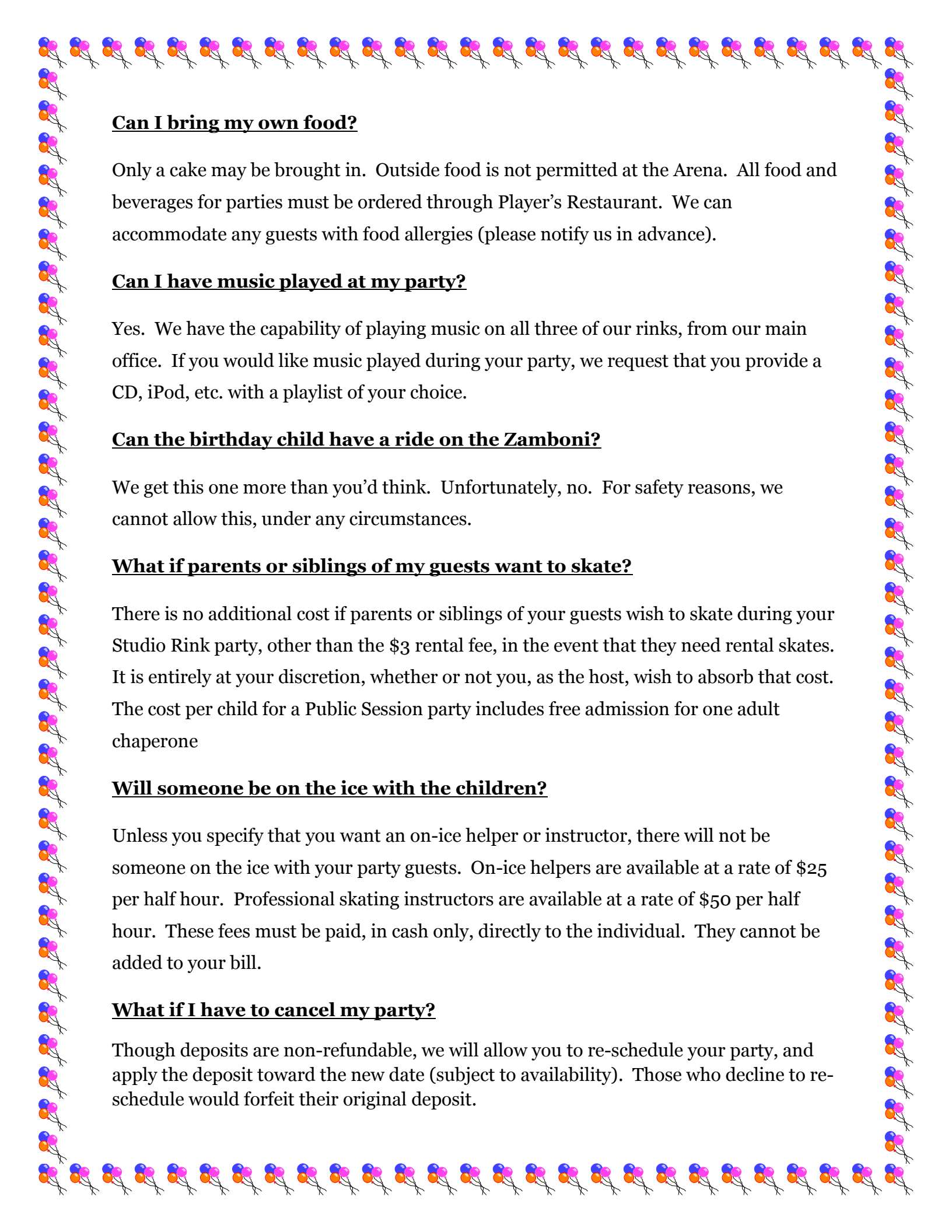
You need to bring a birthday cake, candles and any decorations you desire. We will provide plates, cups, utensils and napkins.

### **Will I have someone to help me with the party?**

Yes, a host or hostess will be assigned to your party, so that you can relax, interact with your guests, and enjoy your party.

### **Am I required to tip my host/hostess?**

Gratuity is entirely at your own discretion, but it must be paid directly to the host or hostess. It cannot be added to your bill.



**Can I bring my own food?**

Only a cake may be brought in. Outside food is not permitted at the Arena. All food and beverages for parties must be ordered through Player's Restaurant. We can accommodate any guests with food allergies (please notify us in advance).

**Can I have music played at my party?**

Yes. We have the capability of playing music on all three of our rinks, from our main office. If you would like music played during your party, we request that you provide a CD, iPod, etc. with a playlist of your choice.

**Can the birthday child have a ride on the Zamboni?**

We get this one more than you'd think. Unfortunately, no. For safety reasons, we cannot allow this, under any circumstances.

**What if parents or siblings of my guests want to skate?**

There is no additional cost if parents or siblings of your guests wish to skate during your Studio Rink party, other than the \$3 rental fee, in the event that they need rental skates. It is entirely at your discretion, whether or not you, as the host, wish to absorb that cost. The cost per child for a Public Session party includes free admission for one adult chaperone

**Will someone be on the ice with the children?**

Unless you specify that you want an on-ice helper or instructor, there will not be someone on the ice with your party guests. On-ice helpers are available at a rate of \$25 per half hour. Professional skating instructors are available at a rate of \$50 per half hour. These fees must be paid, in cash only, directly to the individual. They cannot be added to your bill.

**What if I have to cancel my party?**

Though deposits are non-refundable, we will allow you to re-schedule your party, and apply the deposit toward the new date (subject to availability). Those who decline to re-schedule would forfeit their original deposit.